

MEMBERS' CODE OF CONDUCT

The Orchard Park Chamber of Commerce (the Chamber) is committed to fostering a safe and professional environment for all members and non-members. We do not tolerate any form of discrimination or disrespectful or threatening behavior towards anyone associated with the Chamber. If you believe you have experienced such behavior, please contact a member of the Chamber's Board.

By registering as a member, you agree to the following Code of Conduct:

Participation in Chamber events, meetings, and activities is subject to this Code of Conduct and any additional terms established over time. The Chamber expects all participants to uphold its values of professionalism and integrity.

In the event of a breach of this Code, the Chamber reserves the right to take appropriate action. This may include exclusion from events, removal from Chamber communications, suspension of membership, or termination of membership without refund.

Members' Responsibilities

1. **Conduct:** Maintain high standards of conduct and professionalism when engaging with other members, guests, and the public.
2. **Representation:** Do not speak on behalf of the Chamber or claim to have authority unless expressly authorized by the Executive Committee.
3. **Integrity:** Avoid actions that could harm the reputation or interests of the Chamber as determined by the Board.
4. **Compliance:** Follow reasonable requests or directions from Chamber staff and avoid behaviors that could cause harm at Chamber events.
5. **Confidentiality:** Respect the confidentiality and privacy policies of the Chamber and its members, avoiding any anti-competitive practices.
6. **Safety:** Ensure a safe environment for all participants, free from harassment or threatening behavior.
7. **Communication:** Interact with Chamber staff and members in a professional manner, avoiding personal attacks.
8. **Respectful Messaging:** Do not send malicious, defamatory, or threatening messages about the Chamber or its members through any communication channels.
9. **Legal Compliance:** Abide by all applicable laws, rules, and regulations in New York State and the United States.
10. **By-Laws and Policies:** Follow the Chamber's by-laws and any relevant policies or guidelines issued from time to time.
11. **Confidential Information:** As a member of the Chamber, you will from time to time gain access to various reports and research, individual contact details, and other confidential information. In being a member, you agree:
 - a. Not to share personal information without consent
 - b. Not to distribute commissioned research or reports without Board approval
 - c. To avoid spamming
 - d. To avoid inappropriate use of any information
 - e. To coordinate with the marketing team if you wish to share information relevant to other members.

By adhering to this Code of Conduct, you help ensure a positive experience for everyone involved with the Orchard Park Chamber of Commerce. Thank you for your cooperation.